



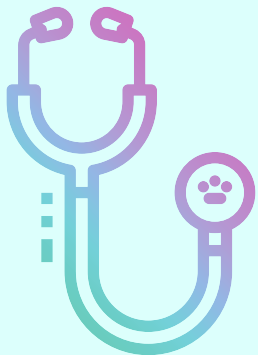
CHECK IN

WHEN YOU ARRIVE, CALL OR TEXT TO LET US KNOW YOU'RE HERE. WAIT IN YOUR CAR FOR A STAFF MEMBER TO ATTEND TO YOU.



ENTRY PROCESS

ONE OF OUR STAFF MEMBERS WILL GREET YOU, ASK A FEW QUESTIONS, THEN TRANSPORT YOUR PET INSIDE THE HOSPITAL. PLEASE WEAR A MASK WHEN INTERACTING WITH OUR STAFF. YOU MAY WAIT IN THE PARKING LOT OR LEAVE, JUST MAKE SURE WE KNOW WHAT PHONE NUMBER TO CALL AND ARE ABLE TO GET A HOLD OF YOU.



EXAM TIME

YOUR VETERINARIAN WILL REVIEW YOUR PET'S MEDICAL HISTORY AND PERFORM THE EXAM, THEN CALL YOU AT THE NUMBER YOU PROVIDED TO REVIEW THE PLAN FOR THE DAY. YOU MAY PRE-AUTHORIZE TREATMENTS BY ALERTING THE TECHNICIAN WHEN THEY OBTAIN YOUR PET.



CHECK OUT

CHECK-OUT IS PERFORMED OVER THE PHONE OR YOU MAY PROVIDE YOUR CREDIT CARD, CASH, OR CHECK TO ONE OF OUR STAFF MEMBERS. WE WILL THEN ESCORT YOUR PET BACK TO YOUR CAR ALONG WITH ANY INSTRUCTIONS OR ITEMS.

PLEASE NOTE

OUR HOSPITAL POLICIES ARE IN PLACE TO ENSURE THE SAFETY OF OUR STAFF, CLIENTS, AND PATIENTS. IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE LET US KNOW. WE CANNOT KEEP TRACK OF EACH INDIVIDUAL'S VACCINATION STATUS. THERE ARE A LIMITED NUMBER OF IN-HOSPITAL EXAMINATIONS EACH DAY.

