

COVID ENTRY PLAN



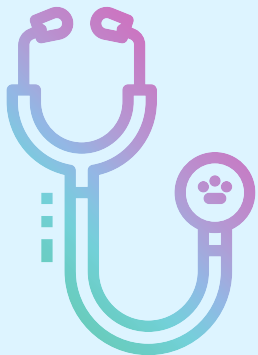
CHECK IN

WHEN YOU ARRIVE, CALL OR TEXT TO LET US KNOW YOU'RE HERE. WAIT IN YOUR CAR FOR A STAFF MEMBER TO ATTEND YOU



ENTRY PROCESS

PLEASE COMPLETE OUR PRE-SCREENING QUESTIONNAIRE. WE WILL ASK YOU SOME QUESTIONS ABOUT YOUR PET, THEN ESCORT YOU INTO THE HOSPITAL. MASKS ARE REQUIRED AT ALL TIMES. ONLY 1 PERSON PER PET.



ROOM TIME

THANK YOU FOR KEEPING YOUR MASK ON AT ALL TIMES. FOR SOCIAL DISTANCING, DO NOT HOLD YOUR PET FOR THE EXAM. THE DOCTOR MAY TAKE YOUR PET TO THE TREATMENT ROOM FOR SOME PORTIONS OF THE EXAM OR TREATMENTS.



CHECK OUT

CHECK-OUT MAY OCCUR IN THE EXAM ROOM, OR YOU MAY BE ASKED TO WAIT IN YOUR CAR WHILE WE COMPLETE TREATMENTS FOR YOUR PET. IN THIS EVENT, WE WILL ESCORT YOU BACK TO YOUR CAR.

PLEASE NOTE

OUR HOSPITAL POLICIES ARE IN PLACE TO ENSURE THE SAFETY OF OUR STAFF, CLIENTS, AND PATIENTS. IF YOU HAVE ANY QUESTIONS OR CONCERNS, PLEASE LET US KNOW. WE CANNOT KEEP TRACK OF EACH INDIVIDUAL'S VACCINATION STATUS. CURBSIDE SERVICE IS STILL AVAILABLE.

